

## **Frequently Asked Questions.**

### **Q1 – What if I have my own Renters' insurance can I opt out of yours?**

**A1 –** No. The Tenant liability insurance (\$100,000) for accidental damaged caused by you and the Tenants content (\$10,000) coverage are linked together. If you have your own Tenants' insurance, you can either cancel it or keep it.

### **Q2 – Can I keep my existing Renters insurance coverage?**

**A2 –** Yes you can keep your owner Renters Insurance active. If you do this, you should add "TrustHome Properties" as an "additional interested party" and email us a copy for our file.

### **Q3 – What if I have 2 policies and I have a claim?**

**A3 –** If you have a claim you must claim on your own private contents insurance 1<sup>st</sup>. If you want to also claim any "overage" on our policy, we suggest you call the claims line on your policy with us and ask for advice.

### **Q4 – What if I have more than 1 AC unit in my home. How many filters will I get?**

**A4 –** Quarterly we will ship you NERV 8 filters direct to your door for EACH of your AC units if you have more than one.

### **Q5 – I know someone else who is looking to sell their home. Can you help them?**

**A5 –** Yes. We can help any of your friends and neighbors sell/buy a home. We will also extend the **MINIMUM** of \$500 to them as well because they are one of your friends. Contact us for details for ALL the latest offers for buying/selling a home as they change from time to time.